

LuXout

Stage Curtains

LIMITED 15 YEAR WARRANTY

LuXout Stage Curtains by The Specialty Group, Ltd. Warrants that its fabricated stage curtains will be free of defects in materials and workmanship for 15 years from date of purchase by original owner, or as long as the original purchaser owns the product if less than 15 years, subject to the exceptions set forth below. Provided such products were (1) purchased from LuXout or authorized distributor after March 1, 2015; (2) properly installed for the purpose they are intended in a commercial or institutional facility; and (3) fabricated exclusively by LuXout Stage Curtains.

All stage curtain hardware and motorized products and motor control systems or any ancillary products not fabricated by LuXout Stage Curtains are warranted for a period of 2 years from the date of the purchase from the original purchaser.

LuXout Stage Curtains shall repair or replace, in its sole discretion, the product or components found to be defective. LuXout Stage Curtains shall not be responsible for shipping charges or labor costs incurred in measuring, demounting or installation. Repairs will be made with like or similar parts.

This warranty excludes any condition or damage relating to or resulting from accidents, alterations, exposure to the elements, discoloration or fading over time, misuse, abuse, normal wear and tear, a third party's mechanical or motorized devices, removal and/or reinstallation of the product in another location, failure to follow LuXout instructions with respect to measurement, installation, cleaning or maintenance not provided by LuXout, including the maintenance schedule set forth by LuXout and provided at date of purchase, requiring notice to LuXout of a defect, or force majeure (including without limitation, fire, floods, standing water, broken water pipes, roof leaks, explosions, earthquakes, vandalism, riots, acts of war, pollutants, acts of God or other occurrences beyond LuXout's control). Notice to LuXout of the warranty claim must be provided in writing within thirty (30) days of occurrence of the condition or defect resulting in the claim.

This warranty is exclusive and in lieu of all other obligations, liabilities or warranties. LuXout Stage Curtains disclaims all other warranties, whether express, implied or statutory, including any warranty of merchantability, and any warranty of fitness for a particular purpose or otherwise. In no event shall LuXout Stage Curtains or its distributors be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of consequential or incidental damages, so this exclusion or limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. To obtain warranty service contact LuXout Customer Service. Warranty claims must be accompanied by original proof of purchase.

**LuXout Stage Curtains
1221 Admiral Street
Richmond, VA 23220**

If you require assistance in making a claim you should contact:

**Customer Service
1-800-817-1204**